

Privacy Policy

Effective Date: July 18, 2025

Welcome to LaceClub (“we,” “our,” or “us”). This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website and use our club management software-as-a-service (SaaS) platform designed for Rotary Clubs.

By using LaceClub, you agree to the collection and use of information in accordance with this Privacy Policy.

1. Information We Collect

We collect several types of information to provide and improve our services:

a. Personal Information

We collect personal information that Rotary Club administrators, members, and other users provide when they:

- Register or log into the platform
- Create or manage club profiles
- Send or receive messages
- Make payments or donations

This may include:

- Full name
- Email address
- Phone number
- Club membership details
- Payment and billing information

b. Usage and Log Data

We automatically collect certain information when you interact with the platform:

- IP address
- Device and browser type
- Pages visited and actions taken
- Date and time of activity

c. Cookies and Similar Technologies

We use cookies to:

- Keep you logged in
- Remember your preferences
- Analyze site usage to improve functionality

2. How We Use Your Information

We use your information to:

- Provide access to the LaceClub platform
- Manage club and member data
- Process payments and invoices
- Send administrative notifications (e.g., event updates, payment reminders)
- Improve our website and services
- Ensure legal and security compliance

3. How We Share Your Information

We do not sell your personal data. We may share your information:

- With your consent (e.g., when publishing a club event publicly)
- With Rotary Club administrators (who manage club activities)
- With third-party service providers who help us deliver core services (e.g., cloud hosting, payment gateways)
- As required by law or to protect our legal rights

4. Data Retention

We retain your data for as long as your club has an active account with LaceClub. Upon account deactivation or termination:

- Basic data may be archived for audit or compliance purposes
- Personal data is deleted or anonymized, unless retention is required by law

5. Data Security

We implement industry-standard security measures to protect your information, including:

- SSL encryption
- Role-based access controls
- Regular security audits

However, no system is 100% secure. Please use strong passwords and report any suspicious activity.

6. Your Data Rights

Depending on your location, you may have the right to:

- Access, update, or delete your personal data
- Object to certain data uses
- Request data portability
- Withdraw consent (where applicable)

Please contact us at [Insert Contact Email] to make a request.

7. Third-Party Links

Our platform may link to external sites (e.g., Rotary International websites, payment processors). We are not responsible for the privacy practices of those third-party sites.

8. Children's Privacy

LaceClub is not intended for use by individuals under the age of 16. We do not knowingly collect personal information from children.

9. Changes to This Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page and effective immediately upon posting.

10. Contact Us

If you have questions about this Privacy Policy or how your data is handled, contact us at:

LaceClub

Email: [Insert Support Email]

Phone: [Insert Support Phone Number]

Website: [Insert Website URL]